

Cigna Medical Group Telehealth (Virtual Care) Visit

What is Telehealth (Virtual Care) Visit?

A visit where the provider is able to treat patients wherever their patient is using the video feature on the patient's smartphone or computer.

What is needed for a Telehealth (Virtual Care) Visit?

- Internet connection via phone or home
- A mobile device or computer with a webcam

Benefits of Telehealth (Virtual Care) Visit.

- ✓ **Convenience** - access medical care from the comfort of your own home
- ✓ **Time** – No need to take time off of work or drive time to your doctor's office
- ✓ **Patient Safety** – Lessen the chance of catching a new illness while waiting in the doctor's office

Is there costs associated with a Telehealth (Virtual Care) Visit?

There is a cost associated with telehealth appointments. Deductibles, copays and coinsurance vary based on plan coverage, similar to the cost you would experience with an office visit. Refer to your plan documents for costs and details of coverage under your specific health plan.

Telehealth visits are provided for certain types of appointments. If you would like to schedule a Telehealth (virtual care) appointment with a Cigna Medical Group provider please contact us at (800) 233-3264 and we will be happy to assist you.